# Deny

The National Instant Criminal Background Check System (NICS) is a descriptor-based name search. If you believe you have been **erroneously denied** you may submit a request to challenge the deny decision.

The agency which processed your NICS transaction is required to have a challenge process. You may challenge through the *denying agency*, the state or local agency that processed your transaction, or, you may submit your challenge to the FBI Criminal Justice Information Services (CJIS) Division.

## You may:

1) Request the reason for your firearm-related denial
2) Challenge the reason for your firearm-related denial

## Please Visit:

## https://www.edo.cjis.gov

**For customers without Internet access, you may mail a request to the address listed below:**

FBI CJIS Division
Attention: CHAT 1
BTC3
1000 Custer Hollow Road
Clarksburg, WV 26306

The challenge submission **must** include:
- ✓ NICS Transaction Number (NTN)
- ✓ Your full name
- ✓ Your complete mailing address

**Providing a set of your rolled fingerprints prepared by law enforcement, or authorized fingerprinting agency, is highly recommended to help expedite your challenge.**

**The CJIS Division cannot release the reason for a deny over the phone.**

## NICS Transaction Number (NTN):

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# Delay

The National Instant Criminal Background Check System (NICS) is a descriptor-based name search. If you are experiencing an **extended** delay, you may explore the options below.

## Resolution options include:

1) Identity History Summary Check:
   Visit www.fbi.gov/checks.

2) Identity History Summary Challenge:
   Visit www.fbi.gov/checks.

3) Voluntary Appeal File: Visit the NICS website at https://www.fbi.gov/file-repository/vaf-form-25.pdf/view.

## Please Visit:

## https://www.edo.cjis.gov

**PLEASE NOTE:  The CJIS Division will not process challenges for delay decisions.**

**The CJIS Division cannot release the reason for a delay over the phone.**

## NICS Transaction Number (NTN):