

NICS FFL Quick Reference Guide

Contact Information

To Request a NICS Background Check 1-877-FBI-NICS (Option 1)
General NICS Information* 1-877-FBI-NICS (Option 2,4)
ATF Distribution Center 1-240-828-5316 (ATF Forms)
ATF Licensing Center 1-866-668-2750

Website Information

NICS FFL Website www.fbi.gov/nics-ffl
NICS E-Check Website www.nicsezcheckfbi.gov
NICS Website www.fbi.gov/nics

Hours of Operation

**8 a.m.-1 a.m. Eastern
Standard Time**

**7 Days a week
(Except Christmas Day)**

**NICS E-Check available
24/7**

Contact the FFL Liaison Specialists

**The NICS Section has dedicated Liaison
Specialists to assist you in the following areas:**

- Enrollment
- Code word changes/modifications
- Activation and deactivation of NICS privileges
- Troubleshooting system access
- Educating the FFLs and their employees on the NICS via telephone or by representing the NICS Section at various conventions and seminar

Contact the FFL Liaison Specialists:
[nicслиаіson@fbi.gov](mailto:nicsliaison@fbi.gov)

Letter Verification Used by the NICS Section

A-Alpha	N-November
B-Bravo	O-Oscar
C-Charlie	P-Papa
D-Delta	Q-Quebec
E-Echo	R-Romeo
F-Foxtrot	S-Sierra
G-Gulf	T-Tango
H-Hotel	U-Uniform
I-India	V-Victor
J-Juliet	W-Whiskey
K-Kilo	X-X-Ray
L-Lima	Y-Yankee
M-Mike	Z-Zulu

NICS FFL Website: www.fbi.gov/nics-ffl

- FFL manual
- Appeal/Firearm-Related Challenge information
- NICS E-Check information
- Enrollment information
- E-mail the FFL Liaison Specialists
- View the NICS E-Check Tutorial videos
- Sign up to receive NICS messages and updates via e-mail
- Order NICS Resolution Cards for your denied and/or extended delayed customers

NICS FFL Quick Reference Guide

What is a Business Day?

A business day is any 24-hour day beginning at 12:01 a.m. the day after a check was initiated, in which state offices are open. A business day does not include Saturday, Sunday, or state holidays.

The table below advises when a firearm can be transferred if no response is received:

NICS Contacted On	Can Legally Transfer On**
Sunday	Thursday
Monday	Friday
Tuesday	Saturday
Wednesday	Tuesday
Thursday	Wednesday
Friday	Thursday
Saturday	Thursday

**The transfer day may differ depending on state holidays and/or state law.