

The FBI's Commitment to Victims of Crime

Each year, the FBI investigates thousands of crimes involving hundreds of thousands of victims, including many child victims. These crimes result in great harm to individuals, families, and communities. Individuals impacted by crime face the daunting task of rebuilding and healing from loss while navigating the criminal justice system.

Federal laws protect victims of federal crime and provide them with a voice during the investigation and prosecution of their case.

Victims of federal crimes are entitled to certain rights and services according to federal law.

Victims under the *Victims' Rights and Restitution Act (VRRRA)*, 34 U.S.C. § 20141, victims are entitled:

- To be notified they have been the victim of a federal crime;
- To be informed of the place where they may receive medical and social services;
- To be informed of public and private programs available for counseling, treatment, and other support services;
- To receive reasonable protection from a suspected offender and persons acting in concert with or at the behest of the suspected offender;
- To know the status of the investigation of the crime, to the extent it is appropriate and it will not interfere with the investigation;
- To have personal property being held for evidentiary purposes maintained in good condition and returned as soon as it is no longer needed for evidentiary purposes.

Assisting victims of federal crimes supports the FBI's mission to protect this nation and its people.

Types of federal crimes where the FBI Victim Services, including Victim Specialist resources, are utilized to provide assistance include:

- Violent Crime
 - Crimes Against Children
 - Indian Country Crime
- Domestic and International Terrorism
- Civil Rights Violations
 - Hate Crimes
 - Human Trafficking
- White-Collar Crime
 - Health Care Fraud
 - Identity Theft
 - Mortgage Fraud
 - Telemarketing Fraud
- Cyber Crime
 - Child Sexual Exploitation
 - Computer Intrusion
 - Internet Fraud



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The opinions, findings and conclusions expressed in this brochure are those of the author(s) and do not necessarily represent the official position or policies of the U.S. Department of Justice.



FBI Victim Services



Victim Services Division

The FBI Victim Services Division utilizes its Victim Services to provide assistance to victims of crimes investigated by the FBI.

Victims served include children, adults, elderly, persons with disabilities, those from various cultural backgrounds, and those with limited English language proficiency.

MISSION

To inform, support, and assist victims in navigating the aftermath of crime and the criminal justice process with dignity and resilience.

VISION

Empowerment, dignity and justice for every victim. Global leadership to meet the evolving needs of victims now and in the future.

ENDURING VALUES

- Deliver victim engagement and services that are high quality, sustainable, evidence-based, ethical and timely.
- Team with agents and community partners to ensure the best outcome for investigations and victims.
- Promote creativity, innovation and excellence to benefit our victims and to elevate and transform the field of victim services.
- Remain agile and ready to respond to high impact, significant events.

FBI PROGRAMS FOR VICTIM SERVICES

FBI Headquarters, Washington, D.C.

- Case Support
 - Child Pornography Victim Assistance Program
 - Victim Notification System
- Child Victim Services
- Program Support
- Terrorism and Special Jurisdiction
- Victim Program Management
- Victim Services Response Team

Employment Opportunities

The FBI Victim Services Division hires for support positions in the Washington, D.C. area as well as for Victim Specialist and Child Adolescent Forensic Interviewer positions throughout the United States.

VICTIM SPECIALISTS

As a vital partner in the FBI's response to crime, Victim Specialists work directly with FBI Special Agents and serve as the critical link to ensure that victims of crimes investigated by the FBI are provided their rights and are connected to necessary/critical support, services, and resources.

The Victim Specialist position provides numerous opportunities for self-starting, dedicated, and focused individuals to utilize their social service experience. Located in field offices across the country, Victim Specialists make a significant impact in the lives of individuals victimized by various types of federal crime.

Standard services provided by FBI Victim Specialists include:

- Providing on-scene assistance to crime victims;
- Assessing and triaging victim needs;
- Referring victims for assistance with counseling, employment, housing, immigration, medical, and legal services;
- Accompanying FBI Special Agents to interviews to provide support to victims and/or to deliver death notification;
- Coordinating forensic interviews and sexual assault examinations;
- Acting as a liaison between the victim and the FBI throughout the course of the investigation to explain the criminal justice system, the investigation process, and/or the forensic identification process; and,
- Coordinating efforts and working with other professionals involved in the case, including the United States Attorney's Office Victim Witness Coordinators, child/adult protective services, and local victim service providers.

Minimum Qualifications:

- Bachelor's degree from a U.S. accredited college/university in a social or behavioral science discipline.
- Possess specialized experience in victim assistance to include all of the following:
 - Provided direct assistance to victims of crime within a law enforcement, prosecution, psychology, social work, and/or victim service environment for a minimum of three years.
 - Worked within a law enforcement or victim service agency to assess, triage, and provide crisis intervention and assistance to victims at the time they suffered harm as a result of a violent crime.
 - Performed direct client services and/or program development functions.

CHILD ADOLESCENT FORENSIC INTERVIEWERS

Child Adolescent Forensic Interviewers have impactful and rewarding careers at the FBI. Through the use of developmentally appropriate interviewing techniques, they elicit the most accurate information and minimize additional trauma to victims in serious and sensitive FBI cases involving child and adolescent victims.

Minimum Qualifications:

- Bachelor's degree from a U.S. accredited college/university in a social or behavioral science discipline
- Experience conducting forensic interviews of children/adolescents
- Ability to work independently
- Strong interpersonal and training/presentation skills
- Prior experience working with law enforcement and/or the Intelligence Community

For more information about current employment opportunities within FBI Victim Services, please visit www.fbi.gov/resources/victim-services. Visit fbijobs.gov for job postings and information on FBI employment disqualifiers.