

## FBI NICS E-Check 2.0—New and Improved

The FBI NICS E-Check was upgraded on July 16, 2013 and now provides a much more user-friendly experience in navigating firearm checks. The upgraded FBI NICS E-Check is a valuable tool for the Federal Firearms Licensee (FFL) throughout the year but especially during the peak gun purchasing season. The biggest obstacle many FFLs identified with the old version of the FBI NICS E-Check was that it was difficult to set up on additional computers. Additionally, the old version of the FBI NICS E-Check was not compatible with many browsers. The FBI NICS E-Check 2.0 allows you to access the system from any computer or any browser. The FFL and/or manager receives administrative controls, which includes the ability to create and modify accounts. The FBI NICS E-Check 2.0 does not require a digital certificate be downloaded to your computer. This makes it easier to use the NICS E-Check from any browser using a computer, laptop, tablet, smart phone, etc. You will log in to FBI NICS E-Check using a user name and password similar to how you log in to most online accounts.

In addition to being more efficient and easier to maneuver than the old version, the FBI NICS E-Check 2.0 still offers the same additional benefits, many of which are listed below:

- Added customer protection against identity theft;
- Added safeguard against theft of license number and codeword;
- Ability to retrieve NICS background check results 24/7;
- Ability to retrieve background checks initiated on NICS E-Check or at the NICS Contracted Call Center;
- Ability to print completed NICS background check search requests;
- The availability of messages regarding NICS operational status;
- No hold times waiting for the NICS Contracted Call Center; and
- No hold times waiting for an FBI NICS representative to review a transaction.

### How to Register to Use the FBI NICS E-Check 2.0

You may register to use the NICS E-Check 2.0 by doing the following:

- Visit the FBI NICS E-Check website at [www.nicsezcheckfbi.gov](http://www.nicsezcheckfbi.gov).
- Click on the link that states “Register to use the FBI NICS E-Check.”
- Agree to the Terms and Conditions.
- Complete the Account Request form.
- Click on the “Registration” block at the bottom of the page.
- An Account Request Confirmation page appears.
- Click “Show populated enrollment form” block at bottom of page.
- Print and sign the completed enrollment form.
- Fax form to 1-888-550-6427 or e-mail it to [nics\\_commandcenter@ic.fbi.gov](mailto:nics_commandcenter@ic.fbi.gov).
- A user name will be e-mailed to the e-mail address you provided during registration.
- Additional instructions will be provided in the e-mail on how to obtain your password.

***\*\*\*Submit only one registration and enrollment form—This employee will be the administrative user and will create accounts for other employees. You may designate other employees as primary users (administrative users) and they will also be able to create and modify accounts.***

### FBI NICS E-Check User Guide

You may access the complete NICS E-Check User Guide by doing the following:

- Go to [www.nicsezcheckfbi.gov](http://www.nicsezcheckfbi.gov).
- Click on the link that states “Access the FBI NICS E-Check Help Pages.”
- Click on the link that states “User’s Guide (PDF)”.

If you have questions regarding the **new and improved** FBI NICS E-Check 2.0, please contact the NICS E-Check Customer Service at 1-877-FBI-NICS (324-6427), option 2, then option 5.

### **Features and Testimonials of the FBI NICS E-Check**

#### **New features of the upgraded NICS E-Check 2.0**

- You will have administrative controls and can create accounts for all employees you wish to have access to the NICS E-Check.
- You will be able to lock or suspend accounts for employees that have left the company or are on extended leave.
- You will be able to reset passwords for employees that have forgotten their password.
- You will be able to access the NICS E-Check using any computer or browser.

#### **FFL NICS E-Check User Testimonials**

“The NICS E-Check system is wonderful. I use it exclusively and have never had a problem. My customers are amazed at how fast things go and how efficient the entire system is.”

“I have been using the E-check since I became an FFL over a year ago. It is fast, efficient, and I have had no issues whatsoever.”

“I've been using E-Check for years without any trouble and I have limited computer skills.”

“I do all my NICS checks online—always have—love it.”